

# City of Hendersonville

## Provisions for Residential Waste Collection

### **Waste Collection Service Contract Renewal**

Allied Waste has been selected as your residential collection service company in the City of Hendersonville. The Department of Public Works and Allied Waste want to keep everyone informed by mentioning some of the details included in the contract.

### **General Info**

- Trash must be accessible by 6 A.M. on your service day
- All trash must be bagged
  - Loose trash thrown into containers cannot be collected
  - Bags shall not exceed 35 lbs.
- Containers less than 42" in height may be left at the back door or brought to the curb; containers taller than 42" must be at the curb

### **Yard Waste**

- Yard waste must be bagged
- At the back door: it must be in a bag and the bag must be in a container. At the curb: it can be outside the container if necessary
- Total weight of bag and its contents must not exceed 35 lbs.
- Yard waste at the curb will be collected on the second service day

### **Bulky Waste**

- Bulky waste must be at the curb. Ensure you set it out on your second service day of the week. Bulky items include:
  - Stoves, water tanks, washing machines, dryers, toilets, furniture and other items

### **Acceptable Construction Materials**

- Carpet and carpet padding that the residents remove shall be cut into 4' sections, tightly rolled up, and are not exceeding 75 lbs.
- These items may also be put into garbage bags weighing not more than 35 lbs. per bag
- Place these items at the curb on your second service day to ensure pick up.
- Carpet removed by a professional contractor shall be removed at the homeowner's expense

### **Containers**

- When placing containers at curb, keep them and bagged items at least 10 feet away from personal vehicles to ensure safe collection
- Containers must be placed at an accessible location without entering fenced areas and enclosures.

### **Backdoor Containers**

- Bags that will not fit in containers with the lids securely closed at the back door must be placed at the curb
- Bags cannot be placed on top of or placed to the side of a container at the back door.
- Boxes must be at the curb
  - Items with sharp edges must be labeled and placed in a box to prevent injury during collection
- There must be a clear pathway to service the container
- Containers must be accessible without entering enclosures or going under carports
- At no time will backdoor containers be collected if dogs are free and loose on the property
- Invisible fences are not considered acceptable containment of pets

### **Excluded Items**

- Refrigerators and air conditioners can only be accepted if they are proven to have had the Freon removed
- Hazardous waste cannot be collected
  - Paint, batteries, computer monitors, gasoline, oil, tires, vehicle parts, materials containing asbestos, unused aerosol cans, untreated medical waste, and propane tanks.
- Expired animals and stable matter (horse manure) are not accepted

### **Bulky Items Not Under Contract**

- Construction debris: waste building materials from the construction, remodeling, repair, or demolition operations at a residential unit
- This includes doors, windows, sinks, cabinets, wood debris, foundation work, and roofing shingles.

### **Hazardous Waste Collection**

- The City of Hendersonville promotes hazardous waste collection in the fall (date to be determined)

### **Leaf Collection**

- During the fall months, place your leaf bags at the curb
- Total volume may dictate how much we take during your first service day of the week
- All leaf bags will be removed on your second service day of the week