

BLASTING COMPLAINT PROCEDURES

The Department of Commerce and Insurance's State Fire Marshal's Office will conduct investigations into blasting complaints.

If you have concerns regarding blasting in your area, contact the State Fire Marshal's Office at 615-741-7190.

- ❖ The identity of the person making the complaint will be kept confidential during the investigation, but becomes public record once the investigation is complete.
- ❖ Each complainant should have the following information available when calling the State Fire Marshal's Office:
 - ❑ Complainant's name, address, city, state, zip code, and telephone number(s).
 - ❑ Location of complaint including both city and county.
 - ❑ Person or company causing the complaint, including address, telephone number, license numbers, etc.
 - ❑ Description of complaint, dates, and times of incidents.
- ❖ Complaints will be routed to the responsible inspector for investigation.
- ❖ At no time during the investigation are records open to the public. Investigation information is confidential until the matter has come to a conclusion. At the conclusion of the investigations, the complainant is notified in writing as to the final outcome and the records become public information.